REGISTRATION GUIDE
CLINICAL PATIENT MANAGEMENT SYSTEM
1. Create an EU-Login: https://webgate.ec.europa.eu/cas/eim/external/register.cgi
2. Request access to CPMS (one among many information tools of the EU)
3. Set up your 3-factor verification

Follow the link above, enter your details & create an account
CPMS Registration – 3 steps

1. EU-Login ✓

2. Request access to CPMS: https://cpms.ern-net.eu/login/
   Please note: approval/activation of your account may take 1-2 days after request submission!

3. Set up your 3-factor verification

Clinical Patient Management System (CPMS)

IT Platform for Clinical Consultations between ERN Members

The CPMS aims at supporting ERNs in improving the diagnosis and treatment of rare or low prevalence complex diseases across national borders of Member States in Europe.

The CPMS is a secure Software as a Service (SaaS) that enables health professionals to enroll patients using comprehensive data models. Health professionals can use the CPMS to collaborate actively and share patient within and across ERNs.

The CPMS is supported by Virtual Communication Tools and DICOM viewers to facilitate the interaction between clinicians. Reporting tools are among the functionality of the system to seamlessly empower users to generate reports of interest for administrative and clinical purposes.

The site may change as we endeavour to incorporate suggestions from our Clinical Advisors, particularly in the area of Graphics and Reporting.

Supported Browsers

Please make sure you are using the latest version of Google Chrome to avail of all CPMS functionalities.
Select the CPMS application

Select an application
Select the CPMS application
Select organisation

Choose ‘ERN-RND’ then click ‘open’
Select country

Choose ‘Country’ then click ‘open’
Select Institution

New application access

2. Proceed to step 3
Select access profile

New application access

1. Select application
2. Select organisation
3. Select access profile
4. Recap and Submission

Choose ‘HP-Healthcare Professional’

- Coordinator: handles requests for assistance from ERN and has access to KPIs
- Dispatcher: handles requests for assistance on behalf of Coordinator
- HP: healthcare professional available to participate in or lead panels
- Researcher: can create or consult queries or reports on the anonymised data from the ERN

2. Proceed to step 4
Submit the request

It would be useful to write your speciality:
e.g. Geneticist / pediatric neurologist / neuroradiologist

Please note: approval/activation of your account may take 1-2 days after request submission!
CPMS Registration – 3 steps

1. EU-Login ✓
2. Request access to CPMS ✓
3. Set up your 3-factor verification:
   https://webgate.ec.europa.eu/cas/userdata/myAccount.cgi

- The CPMS login (user authentication) is a 3-factor authentication (email + password + SMS/mobile app). This ensures the security of the system.
- Therefore you have to enter your mobile phone number/connect your mobile device in your EU-account.
- Follow the link above and log in with your EU-login to edit your account.

Choose „Password“ as verification method to access „My account“ & edit your phone number/mobile device.
In ‘My Account’, enter your mobile number in the section ‘Manage my mobile phone numbers’. This is already sufficient for login in CPMS via the verification method „Mobile phone + SMS:"

2. (optional!)

For verification also via the EU-Login Mobile App, choose „Manage my mobile devices“ in order to add your smartphone (app needed > follow the instructions)

- This method allows you to log in using PIN code (most convenient) or via QR Code (works offline)
After having completed the previous steps you can login into CPMS: https://cpms.ern-net.eu/login/
To login with the 3-factor authentication choose: email (1.) + password (2.) + mobile phone + sms (3.)

First + second authentication (email address + password)

Third authentication and further (Code received by SMS)
If you connected your mobile device (see p.12 → 2.) you can do the third authentication via the Mobile App. Choose: EU Login Mobile App PIN or QR code (3.)

First + second authentication (email address + password)

Third authentication and further (via EU Login Mobile App)

Mobile App on your phone will automatically ask you to enter your 4-digit PIN

ADVANTAGE: Quickest login

→ Open EU Login Mobile App → choose „Scan QR Code“ → follow instructions on screen.

ADVANTAGE: only way to login if your phone is offline
The first time you login, please fill the thematic areas you are interested in. This doesn’t mean that you have to participate in all of them, but you will be informed if case discussions take place and can decide if you would like to participate.

Go to ERN Dashboard → ‘Preferences’ → Select the thematic areas of your interest.